

## SMART eR New User Guide



## The new employee needs to enter their Employee ID and their password

	District				
	· · · · ·				
EE ID =	Emp ID				
First Password =	987654321				
0484xxxx (last 4 digits of SSN)	Password				
	Login				
	Login				

## Employee will be directed to update their password.

Your password has expired. Your new password must be at least 8 cl least 1 lower case letter, 1 upper case letter, 1 number and 1 symbol	naracters in length, cannot be the same as your old password, must contain at	
Current Password		
New Password		
Re-Type New Password		
Please memorize your password as it will not be repeated back to you.		
	✓ Save	
Fields with a colored background need to be entered before saving.		
* If you forget your password, please use the 'Fo	rgot Password?' button on the SMARTER Login page to reset it.	

SMARTER will require all SMART ER users to have oneoneinformation factors within SMART to accept a MFA code into SMARTER for access.Work EmailPersonal EmailPersonal Phone

The process will involve the employee logging into SMART eR, enter their identification number and password. The user will be directed to the Authentication Screen.

If the employee has not setup any verification methods, the employee will receive the following message.



If employee receives this error, they must contact the district office and the district will need to enter a work email (minimally) under Employee | Employee Information | Supp Info.

Home Phone	C	)	-	
Mobile Phone	C	)	-	
Work Phone	C	)	-	
Work Ext				
Work Email				
Home Email				

Once an employee reaches the verification screen, the employee can choose which verification method to obtain the verification code. In the example below-I don't have my mobile phone as a choice.

The "I already have a code button" works if the employee logs out of SMARTER before they have entered the code. The code is valid for 30 minutes.



- ✓ Employee will have 2 minutes to enter the validation code.
- Employee will be able to enter the code three times before the employee is locked.
- ✓ The verification code expires after 30 minutes.

The email verification will look like this. The verification code is seven numbers.

	An invalid attempt will automatically be logged in <b>56</b> seconds	
	Verification Code	
	✓ Verify ← Close	
o email_ac SMART eR	ddress@your_domain.com OJoe	1:
<sup>)</sup> Your SMA access. Yo Business c	RT eR verification code is 1743350. You must enter your code in SMART eR to allow eR our code will expire in 30 minutes. If you did not make this change, please contact the office.	C
This is a n	on-monitored email account. Please do not reply to this account.	

Once the employee enters their verification code, the employee's SMARTeR page will open.



If employee has set their password and forgot it they can select.

Forgot Password?

Employee will be directed to the following screen

Please complete the following information and click Save to validate your identity and change your password.
User ID
Last Name
Social Security Number (123456789)
✓ Save ← Close
Fields with a colored background need to be entered before saving.

And then you will need to process a multi-factor verification to confirm the password change.

